

AUSA Hoops Club Rules

Everyone at AUSA Hoops must comply with the Club Rules ("Rules"). The rules are part of your official AUSA Facility Membership Agreement, please take a moment to get familiar with the Rules.

Who do the Rules apply to?

The AUSA Hoops team, members and their guests.

Why are the Rules here?

- To ensure the safety of everyone in the Facility and maintain Facility standards.
- So that everyone, especially you, can have a good time at the Facility.

Playing Fair

If you do not comply, we may ask you to leave the Facility, deny you access to the Facility, or in some cases terminate your Membership.

Changes to the Rules

We may change these Rules occasionally. When this happens, we will let you know via email.

From Tip Off

1. Be kind to yourself. Talk to your doctor before starting a new fitness program or using our Facilities.
2. Ensure you are medically able to participate in activities at the Facility.
3. Complete the AUSA Facility Pre-exercise Screening Questionnaire

Membership

4. Every time you enter our Facility please swipe your Access Tag at the door/reception.
5. No-one else may use your Membership or Access Tag.
6. If your Membership Dues are not up to date, or your Membership is frozen, suspended or terminated, Facility access will be denied.
7. If we terminate your Membership, it will be at our discretion as to whether you are eligible to join any AUSA Hoops Facilities in the future.

Bringing a Friend

8. At our discretion, members may bring guests to the Facility by paying the Casual Entry Fee.
9. Guests must follow these Rules as well as sign the Casual Entry Form upon entry.
10. You must accompany your guest(s) at all times, be responsible for their behaviour and make sure that they follow these Rules.
11. You may not access our Facilities as a guest if your Membership is frozen.

General facility use

12. Updated opening, closing and staffed hours will be on our website (www.ausafacility.com).
13. Where there are any wet areas in the Facility (e.g. swimming pool or showers), you are using them at your own risk.
14. You must comply with any reasonable directions provided by Coaches or our team members.
15. Alcohol and/or illegal drugs are not permitted in or around our Facilities.
16. Carers may enter our Facilities with the member they are caring for, but cannot train in the Facility when caring for a member unless the Carer is also a member.
17. Don't use the Facility while under the influence of alcohol, illegal drugs, anticoagulants, antihistamines, beta blockers (unless prescribed by a doctor), narcotics or tranquilisers.
18. Don't smoke inside or near the entrance to our Facilities.
19. If you are taking photos or videos in our Facility, please respect other member's privacy including ensuring that you do not photograph or film members without their consent and by ensuring that you are not detracting from other members' experience using the Facility. Absolutely no photos or videos are permitted in the change rooms. We reserve the right to ask you to delete content if we deem it inappropriate.
20. You are liable for any loss or damage caused by you and/or your guests whilst using or visiting the Facility.
21. We may provide trial access to our Facilities for potential members at our discretion.

The Courts and Equipment

22. Equipment must be used in accordance with its intended purpose. Follow the instructions provided, including instructions given by our team members. Ask for help if you need it. Be sure to let us know if any of our equipment is broken or unsafe.
23. Use a clean towel when using the equipment, including exercise mats.
24. Put equipment away after use.
25. No food or bags on the courts.
26. No glass bottles permitted on the courts.
27. Please consider other people by replacing balls, ball racks and other equipment after use.
28. Please sanitise hands on entry.

Classes

29. We want to start classes on time. Please arrive a few minutes early.
30. Our coaches will limit the number of attendees to set class numbers.
31. Please follow all instructions given by our coaches and/or team members.

What to wear

32. Exercise gear fit for purpose must be worn at all times in our facilities, including enclosed sports shoes.
33. If you're unsure of what to wear, ask an AUSA Hoops team member.
34. We reserve the right, acting reasonably, to ask you to leave the Facility should your gear or outfit not be appropriate.

Storing Belongings

35. Allocated space is available for you to store your gear while using the Facility. We can't guarantee that the use of this space will stop theft or damage to your belongings from occurring. We do not accept responsibility for any loss or damage to your belongings whilst you are at the Facility. If you leave any belongings overnight, we may remove them. Any unclaimed items may be donated or disposed of.

Parking

36. You park at the Facility's car park or surrounding at your own risk. We are not liable for any loss or damage to your vehicle or its contents.

Coaching

37. Only AUSA Hoops Coaches can provide private coaching in our facilities. Please do not bring your own coach into our Facility or begin coaching others in our Facility.

Safety

38. Don't touch or obstruct fire doors or fire exits unless instructed by staff.
39. Please follow any health and safety notices displayed in our Facilities. Please let an AUSA Hoops team member know if you are hurt or injured before you leave the Facility. This can be done via social media, email or in person.
40. In an emergency when an announcement is made, please listen and follow Facility staff's instructions at all times. If you don't evacuate when asked we will treat this as a serious breach of these Rules.
41. Where members are granted 24/7 access to the Facility, members must ensure they comply with all safety measures provided during the 24/7 Safety Induction.

Last but not least

42. AUSA Hoops may occasionally take photographs/images and videos of the Facility and members and casual visitors. We will try our best to get your OK beforehand but this may not always be possible. We reserve the right to use this media for commercial purposes without payment. We use CCTV to monitor any incidents at our Facilities.
43. The pricing list at the Facility may change from time to time, we reserve the right to make these changes and notify you.
44. We reserve absolute discretion when approving Membership applications.
45. Always respect other Facility members, guests and our staff. Please use the Facility in a way that doesn't disturb, detract from or impair anyone else's experience.